

0. Make sure that the pump is pumping vertical, strong and steady stream before starting its calibration. Otherwise, unscrew the nozzle, wash it with water and try again. If the stream is still not as recommended then please call Hero.

Calibration steps:

1. Login as administrator: administrator/ Producer
2. Click on the target canister's green arrow.
3. Click on calibration settings on the right bottom corner.
4. Click on the tab (thresholds)
5. Change all the factors to 1 if Archimede otherwise 2
6. Click on calibrate on the right upper corner
7. Check Drop/ Fast and Thresholds/ advanced
8. Click calibrate
9. No
10. Yes
11. Insert a clean disposable coffee cup (on a scale 0.01 g to 500g)
12. insert the capacity of the cup (Example: 0.25 quart)
13. Follow computer's instructions to calibrate the pump.
14. Once done, do test dispense (10g, 1g and 0.1g must be dispensed 3 times each)
15. Follow computer's instructions to test dispense the pump on all the above weights.
16. Click on results once done.
17. Txt/open the folder with the current day's date./ open the file with the circuit number as a title.
18. Compare the findings (the deviation percentage Dev % column) of each weight with the below recommended parameters. if two trials are within range then that weight is passed otherwise recalibrate the out of range weight only (Example: 0.1g).

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10 g +/- 1-3%

1 g +/- 3-5% +/-

0.1 g +/- 10-20%

Regards,

Riadh Slimane

Bilingual Customer Service Technician



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