

Essential Dispenser Maintenance

Daily

- Purge dispenser.
- Clean & wet sponge.
- Dab nozzles.
- Add colorant as required.

Weekly

- Inspect unit for any visible problems.
- Check agitation motors.
- Wipe down dispenser.

Monthly

- Check that colorant levels in TintWise software and canisters match.

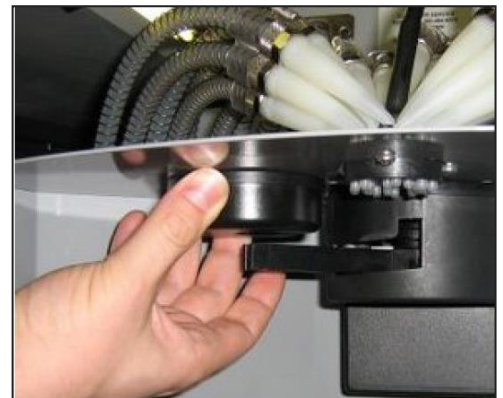
Daily Procedures

Purging the Dispenser

1. To purge your dispenser go to the main TintWise screen, navigate to the canisters screen by clicking “Canisters” on the left side.
2. Making sure there is a purge container below the nozzles click the “Purge All” button. A dialog will appear asking that you “Insert can, remove cap”. Click “OK” button to purge.

Clean & Wet Sponge

1. From the main TintWise screen click on “Dispenser Utilities” > Maintenance > “Clean Cap”. **DO NOT** use “Wet Cap Sponge”. **DO NOT** remove the cup via any other method as it can cause damage to the Capper.
2. At this time you may remove the cup by lifting it up and over, or you may tilt the front downwards and it should slide off easily. Take the cup to a sink to rinse, clean the sponge, and refill the cup to the top with water. Place your sponge back into the cup, it should float on top of the water.
3. While the Cap is open use a moist paper towel to very gently dab the nozzles. Replace the cup by pushing it into the arm until it clicks into place.



Weekly Procedures

1. Visually inspect unit for any obvious problems.
2. Check that all canisters are agitating / stirring. To do this navigate to the “Canisters” screen and click “Start Agitation”. Your unit should start to stir.

Note: There are two types of agitation systems. Type A has a motor built into the lid, as well as a wire that plugs into the lid. Type B has no motor or wire attached to the lid.

3. Type A. Remove your can shelf and rotate the carousel so that you can see your first canister. Lift the lid off your first canister, flip it upside down and make sure



Type A

that the small paddle inside is turning. Repeat for all canisters.

4. Type B. One at a time lift each lid off its canister and check that the paddle inside the canister is turning. Repeat for all canisters.

Adding Colorant

Adding colorant to your HERO automatic colorant dispenser will require two main steps to be completed in tandem. Both steps below must be completed at the same time to prevent inconsistencies which could result in mistints.

1	Y3 Oxide Yellow		1.58 Quart		
2	S1 Black		0.74 Quart		
3	R1 Red Toner		1.95 Quart		
4	B1 Thalo Blue		0.92 Quart		
5	Y1 Organic Yellow 1		0.99 Quart		
6	R2 Organic Red		1.26 Quart		
7	S2 Gray		1.85 Quart		
8	M1 Magenta		1.74 Quart		
9	O1 Orange		1.10 Quart		
10	G1 Thalo Green		0.60 Quart		
11	Y2 Organic Yellow 2		1.39 Quart		
12	W1 White		1.82 Quart		
13	R3 Oxide Red		1.54 Quart		

1. Fill your desired canister with colorant. Ensure that it is the correct colorant for that canister and do not fill over the top of the uppermost paddle fin.
2. From the main TintWise screen navigate to the canisters screen by clicking “Canisters” on the left side. Your canister screen will open and should look similar to the picture above. Find the color you need to refill from the list and click on the paint can icon beside it, this will open a dialog in which you may input how much colorant you have added (below image). It is always best to under estimate than to overestimate this amount. Click on “Add (Quart)”, click “ok” on the next prompt, and the software will be updated.

Add to canister 10 - G1 Thalo Green

.95

Add (Quart)

Undo

If you require further support please contact HERO @ 1-800-494-4376.